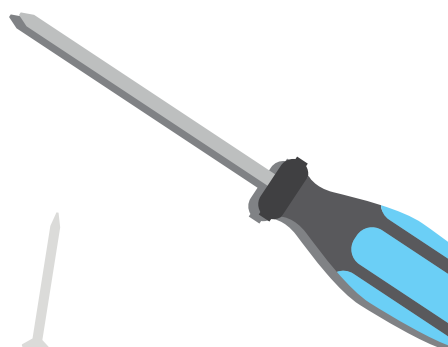
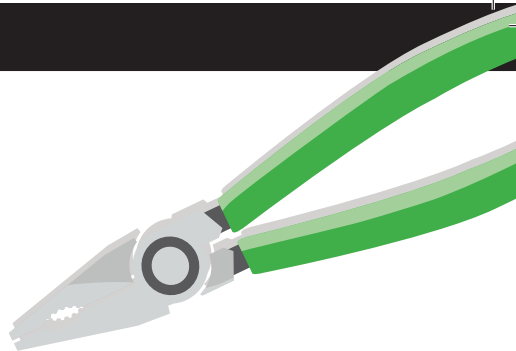


Safe Trader Scheme

Are you looking for a reputable trader?

For everything from property repairs to gardening, our **Safe Traders** are committed to treating their customers honestly and fairly



www.lancashire.gov.uk

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What is the Safe Trader Scheme?

The Safe Trader Scheme aims to help people find reputable traders for property repairs, home improvements and also domestic services such as cleaning, laundry and shopping. Members of the scheme have shown they are committed to treating their customers honestly and fairly by signing up to a Code of Practice. Traders are monitored through customer feedback and agree to work with the Trading Standards Service to resolve problems if they occur.

Limitations of the Scheme

The scheme is primarily aimed at how traders conduct their business and as a general rule we are unable to assess the individual background of any applicant or participant organisation. Also, whilst we make every effort to ensure that members comply with the law, we cannot guarantee the financial standing of members, their health and safety procedures, or that their work will never give rise to complaint.

By using a member firm, consumers can minimise the risk of dispute and be assured that if there are problems we will help to resolve them.

Contact Us

For more information about the Safe Trader Scheme please contact us on **0303 333 1111** or visit our website **www.safetrader.org.uk**

